



Sentient

Certified®

A leader in safety

OUR COMMITMENT AND FOCUS ON SAFETY

Sentient Jet has a 25-year history of delivering a high-touch aviation experience with safety and security at its core. We have led the industry by developing The Sentient Certified program, which is among the most rigorous safety programs in the industry.

Our unwavering commitment to safety throughout our organization is demonstrated through our million-dollar investments in safety programs and infrastructure—from operators to pilots & crew, aircraft, and flights while actively and consistently reinforcing safety across employees, executives, and partners. With the Sentient Certified program, we ensure our Card Owners' safety is at the forefront of everything we do every day.

Sentient's proprietary certification process certifies each operator, crew member, aircraft, and flight.

Sentient Certified ensures that every team member involved in a flight experience is highly qualified, meticulously managed, and has an exemplary performance record, a process that allows us to control more safety-related variables in real time—unlike third-party auditors.

Today, only 30% of U.S. Operators have been selected to fly through Sentient Jet, ultimately earning the Sentient Certified seal—a mark instilling confidence in over 6,000 private flyers.

Our commitment to the Sentient Certified platform allows us to proudly and confidently say that Sentient Jet represents the industry's best Operators, Pilots, and Aircraft.

Since 1999, Sentient Jet has set the industry standard for providing the highest level of safety, service, and client satisfaction.

Sentient has spent over 25 years aggregating and organizing over 100 million proprietary data **points** in which to certify and approve operators, crews and aircraft, allowing us to control more safety related variables.

The Independent Safety Advisory Board established by Sentient and the first in the industry, is comprised of former officials from the FAA and NTSB who guide and inform safety initiatives alongside Chief Safety Officer, Charles Starkowsky.

At the core of Sentient's unique supply solution is a heavily vetted group of 1,300 Sentient aircraft.

\$150 Million+ Liability Insurance on every flight.

Sentient has an aviation policy for \$100 million of liability insurance on every flight. Additionally, any operator in the Sentient Certified Network must carry a minimum of \$50 million or more of liability insurance on every flight.

WHAT IS SENTIENT CERTIFIED?



Four critical areas of Sentient Certified



1. Sentient Certified: Operator

The Sentient Certified operator review process covers all aspects of the organization and its performance based on periodic status reports and onsite inspections. Over the course of a year, this process will comprise a complete re-auditing of the operator. Ongoing monitoring each year confirms the operator is meeting Sentient's exceptionally high standards.



2. Sentient Certified: Pilots & Crew

As with the operator, pilots and crew members are carefully evaluated before they're approved for flights arranged by Sentient. We perform background checks on every Sentient Pilot & Crew, giving us insight into their education, training, pilot experience, work history, FAA license verification, and pilot certificate history. On top of that, we certify pilots meet Sentient's high safety standards, which include total time in a particular aircraft type, total flight hours as Pilot-in-Command, and total flight hours as Pilot-in-Command of a specific aircraft type. The average total flying time for pilots who have captained flights arranged by Sentient is over 9,400 hours.



3. Sentient Certified: Aircraft

Sentient Certified Aircraft shall meet or exceed all FAA requirements under 14 CFR Part 135 for On-Demand Air Carriers, achieve and maintain strict conformance to Sentient Certified criteria, including minimum liability insurance for turbojets, and have an average year of manufacture of 2008, reviewed quarterly.

4. Sentient Certified: Flight

Approximately 24 hours before the scheduled takeoff, a flight enters Sentient's Daily Flight Review (DFR). Sentient's team, including safety, operations, and client management, convenes to review every flight detail. If the team detects any exceptions for the flight, Sentient's Chief Safety Officer may be asked to provide input, and members of the Safety Advisory Board may also be consulted. Once the DFR is concluded and every flagged issue has been resolved to Sentient's high safety standards, the flight is given the green light to proceed.





Charles StarkowskyChief Safety Officer

Charles brings a wealth of aviation expertise, holding certifications for both land and sea. His aviation journey began in 1988, accumulating over 35 years of invaluable experience. Charles has held pivotal roles in ground security and training at Midwest Airlines and is a certified flight instructor. For the past two decades, he has been an integral part of the Sentient team, leading the safety initiatives for Directional Aviation companies, including Flexjet, Sentient Jet, FXAIR, and PrivateFly. Working directly with the company's Independent Safety Advisory Board, Charles oversees and advises on all safety practices organization wide.

We're fortunate to have Charles leading our safety department, drawing on his extensive aviation industry experience.

SENTIENT CERTIFIED FLIGHT REPORT

Sentient's enterprise software generates a Certified Flight report 48 hours prior to a flight's scheduled departure. The report validates and confirms over 30 key variables, including the operator FAA licensing, aircraft performance, maintenance, and accident history and the cockpit crew's total flight experience, accident history, and possible pending enforcement actions.

