A FOCUS ON SAFETY

You protect your family.

You guard your business interests.

You've worked hard and take steps to provide for what is important.

The safety and well-being of those closest to you is what matters most.

At Sentient, your safety, your security, your peace of mind

> ...is our top concern, giving you the freedom to safeguard all that's important to you.



200000

A LEADER IN SAFETY

Sentient Jet is a leader in safety, providing Cardholders a high-touch private aviation experience that promotes safety, security and ease of mind. Working with only the very best operators and nearly 20 years of proprietary data, Sentient has invested millions of dollars in its service and safety infrastructure. Safety is so important to Sentient, it has established a safety program that is one of the most stringent in the private aviation industry with standards that often exceed the FAA's Part 135 operator regulations for safety. It's all part of a higher level of private aviation focused entirely on you, our Cardholders.



Andrew Collins President, Sentient Jet

Every one of us at Sentient Jet puts the safety of our Cardholders first and foremost in all that we do. From the executive team and throughout our entire organization, we have worked to develop innovative safety standards and practices that lead the private aviation industry.



WHEN IT COMES TO PURCHASING A VEHICLE, THERE ARE NUMEROUS CHOICES FROM AESTHETICS TO PERFORMANCE TO SAFETY. PRIVATE AVIATION ALSO OFFERS MANY OPTIONS, BUT AT SENTIENT, WE HAVE PROPRIETARY SYSTEMS, TECHNOLOGIES, PROCESSES AND INFORMATION THAT SUPPORT OUR SAFETY PROGRAMS AND SET US APART IN THE INDUSTRY.

AVIATION TODAY



THE SENTIENT TEAM



IN BUSINESS, THERE ARE NUMEROUS FACTORS TO CONSIDER WHEN ENSURING ITS HEALTH AND SAFETY—FROM MAKING THE RIGHT INVESTMENTS TO CHOOSING THE BEST MANAGERS TO MEETING ALL CODES AND REGULATIONS. JUST AS SAFETY IS PART OF YOUR BUSINESS, IT'S ALSO INTEGRAL TO EVERY PERSON ON THE SENTIENT JET TEAM.

At Sentient Jet, we're not only skillfully trained industry professionals, we're also aviators—many of us experienced pilots. This gives us unique insight into creating rigorous processes and programs that consistently rise above industry standards and deliver safe flying experiences.

With over a century of combined experience in the aviation industry, the Sentient Jet team works with an Independent Safety Advisory Board—established by Sentient, it is the first in the private aviation industry. The board is composed of former officials from the Federal Aviation Administration (FAA) and the National Transportation Safety Board (NTSB) who guide and inform safety initiatives at Sentient. Working from the proactive insights and recommendations of the board, Sentient's Chief Safety Officer (CSO), Charles Starkowsky, ensures client safety is a focal point throughout the company. Sentient was also the first company in the Part 135 asset-light service industry to create the CSO position.

Sentient has spent nearly 20 years aggregating and organizing millions of specific, customized data points in which to certify and approve operators, crews and aircraft.

The Sentient Safety Advisory Board members, along with Sentient account service teams, are responsible for continuously monitoring hundreds of details to ensure the utmost flight safety. Sentient has spent nearly 20 years aggregating and organizing millions of specific, customized data points in which to certify and approve operators, crews and aircraft. This proprietary knowledge base consists of data from multiple sources, including the National Weather Service, FAA, DOT and NTSB. Sentient has an online, real-time database that consolidates this data and enables the team to perform multiple automated safety checks with over 30 variables confirmed and validated before every trip.

SENTIENT SAFETY ADVISORY BOARD MEMBERS

Within every flight, there are literally hundreds of variables that must be considered. Our goal is to handle all those variables and ensure every flight is flawlessly executed.

ADAM HOHULIN,
VICE PRESIDENT,
FLIGHT OPERATIONS

Tom Haueter

Former Director, Office of Aviation Safety, NTSB

With more than 28 years with the NTSB, Mr. Haueter retired as Director of the Aviation Safety Office in 2012. Previously, he was Deputy Director and the Chief of Major Investigations Division. Mr. Haueter brings an exhaustive knowledge of all aspects of accident investigation and prevention, safety management, and aviation emergency planning.

Alan Ray Chief Safety Officer One

Chief Safety Officer, OneSky Flight

Alan Ray has over 20 years of aviation safety experience. He is a licensed commercial pilot and oversees both Flexjet and Flight Options Safety programs, as well as interfaces with Sentient Jet and Skyjet. Previousy, he led the Voluntary Flight Safety Programs teams at JetBlue and held safety positions at NetJets and FedEx.

Greg Phillips Former Lead Investigator, NTSB

Bringing more than 30 years of aviation experience, Mr. Phillips was a leader in accident investigation in the capacities of engineering specialist, U.S. Accredited Representative and Investigator-in-Charge. As a Safety Advisor for Sentient, Mr. Phillips helps ensure successful implementation of all safety standards and initiatives.

Joe Salata

Vice President of Flight Operations, OneSky Flight

Joe Salata returned to OneSky Flight in 2008, where he previously served as Vice President of Flight Operations from 2000 to 2005. He has over 33 years of aviation leadership experience and is a retired officer from the US Air Force after a 20 year career as a fighter pilot. Mr. Salata is an Airline Transport Pilot and has type ratings in four different aircraft.

Charles Starkowsky

Chief Safety Officer, Sentient Jet

Charles Starkowsky is a former training and security manager for Midwest Airlines. Mr. Starkowsky is focused on monitoring every aspect of our safety program and works directly with the Safety Advisory Board, as well as with Greg Phillips, our retained Safety Advisor.

Adam Hohulin

Vice President of Flight Operations, Sentient Jet

Mr. Hohulin is responsible for the management of Sentient's Client Services, Flight Operations, Field Operations, Flight Safety and Flight Planning teams. Prior to joining Sentient, he was the Director of OCC and accountable for Flight Options daily operations of over 210 aircraft. He spent 8 years as a professional pilot flying turboprop and jet aircraft under Part 135 and 121.



SENTIENT CERTIFIED™

JUST AS YOU EXERCISE DUE DILIGENCE WHEN SELECTING A HEALTH CARE PROFESSIONAL, SENTIENT METICULOUSLY SELECTS WHICH OPERATORS IT WILL CERTIFY. SENTIENT ONLY WORKS WITH THE TOP 25% OF OPERATORS IN THE COUNTRY AND ONLY THE SAFEST PILOTS AND AIRCRAFT.





The average total flying time for pilots who were captains on flights arranged by Sentient was over

9,400 hours.

Our rigorous, proprietary certification process is called Sentient Certified. Unlike third-party safety auditors who provide "blanket" certification, Sentient certifies each operator, crew member and aircraft. The Sentient Certified program ensures that every contributor to a Cardholder's flight experience is highly qualified and has an exemplary performance record.

The Sentient Certified operator review process covers all aspects of the organization and its performance based on periodic status reports and onsite inspections. Over the course of a year, this process will comprise a complete re-auditing of the operator. Ongoing monitoring each year confirms the operator is meeting Sentient's exceptionally high standards. Sentient operators are required to carry at least \$50 million of liability insurance on every flight, which is in addition to Sentient's separate aviation policy for \$100 million of liability on every flight.

As with the operator, pilots and crew members are carefully evaluated before they're approved for flights arranged by Sentient. Background checks are performed on every individual, and pilot experience and training, including work history, education, FAA license verification and pilot certificate history, are reviewed. The next level of evaluation involves certifying pilots based on Sentient's high safety standards, which include total time in a particular aircraft type, total flight hours as Pilot-in-Command, and total flight hours as Pilot-in-Command of a specific aircraft type.

Aircraft certification includes a physical inspection that covers key safety elements as well as overall condition and comfort. Maintenance history and past flight records are also examined during the Sentient Certified process.

Sentient Certified is an all-encompassing process that ensures all components of our stringent safety standards are met on each and every trip.

SENTIENT TECHNOLOGY

Sentient maintains a deep commitment to harnessing the latest technology and custom workflow tools that allow for continued monitoring of multiple factors affecting the safety of the flights we arrange. A sophisticated 24/7 Command Center houses Sentient's professional aviation department, which is dedicated to upholding Sentient's rigorous safety standards and service promise. In the state-of-the-art Command Center, each flight undergoes a review process to ensure all precautions have been taken with regard to booking feasibility, aircraft performance and weather monitoring. Sentient ensures the safety and security of the flights it arranges by operating a back-up Command Center that can be used in the event of a power outage or other occurrence.

Within the Sentient Command Center, a fully integrated flight tracking team uses the latest tracking technology to monitor the National Airspace System and the real-time status of all flights. Sentient's proprietary software system is also used to address hundreds of diverse variables from weather conditions to airport traffic, and operator, pilot, crew and aircraft safety certifications.



National Airspace System



Weather conditions



Sentient 24/7 Live Flight Tracker

YOUR FLIGHT



AT 48 HOURS BEFORE A FLIGHT, YOU MAY BE TAKING CARE OF DETAILS LIKE CONFIRMING MEETINGS AND DINNERS, BEGINNING TO PACK AND PURCHASING LAST-MINUTE NECESSITIES. THE TEAM AT SENTIENT IS ALSO BUSY DURING THIS TIME, CONFIRMING THE SAFETY DETAILS OF YOUR FLIGHT.

CERTIFIED FLIGHT REPORT

Sentient's enterprise software generates a Certified Flight report 48 hours prior to a flight's scheduled departure. The report validates and confirms over 30 key variables, including the operator FAA licensing, aircraft performance, maintenance, and accident history and the cockpit crew's total flight experience, accident history, and possible pending enforcement actions.

DAILY FLIGHT REVIEW (DFR)

Just as you are completing final steps for your trip such as packing and confirming ground transportation 24 hours before takeoff, the Sentient team is reviewing all the details of the flight and monitoring safety conditions.

Approximately 24 hours prior to the scheduled takeoff, a flight enters Sentient's Daily Flight Review. The Sentient team, including safety, operations and client management, convenes and reviews every detail of the flight before it can proceed. If any exceptions are detected, Sentient's Chief Safety Officer may be asked to provide input, and members of the Safety Advisory Board may also be consulted.

Once the DFR concludes and every flagged issue has been resolved to Sentient's high safety standards, the flight is given the green light to proceed. Cardholders have convenient access to their flight status with the Sentient Jet app, which shows when all safety checks have been completed and the flight has been given the green light. The app brings safety and security to the palm of your hand with the final Sentient Jet Certified Safety Report available through the app in real-time.



Sentient Jet Certified Safety Report on mobile app

ON THE DAY OF YOUR FLIGHT, YOU NEED ONLY SHOW UP AT THE FBO. SENTIENT HAS SEEN TO EVERY OTHER DETAIL BY THIS POINT TO ENSURE THE HIGHEST LEVELS OF SAFETY.





DAY OF FLIGHT

The work that Sentient does prior to every flight makes it a seamless experience for its Cardholders. By the day of the flight, all safety checks have been made. Approximately 30 minutes prior to the departure time, Sentient conducts a pre-flight check by phone with the assigned flight crew. A Sentient flight operations team member reconfirms the information in the Certified Flight Report, which includes weather conditions. The pilot is also monitoring weather conditions and maintaining contact with the Sentient team.

At the flight's conclusion, the flight crew and Sentient team discuss the flight's outcome in order to continuously learn and perfect the Cardholder experience.

The seasoned, energetic team of aviation professionals at Sentient Jet oversees every detail of every flight to deliver the utmost safety and a high-touch experience. Safety is integral to our culture and part of every step we take to deliver a comfortable, safe travel experience. That's why we lead the industry with innovative practices that make your safety our top priority.

Sentient. Your safety. Your security. Your peace of mind.



DISCOVER A HIGHER LEVEL OF PRIVATE AVIATION AT

info@sentient.com | 866.835.9491

A MORE THOUGHTFUL WAY TO FLY is a service mark of Sentient Jet, LLC.